

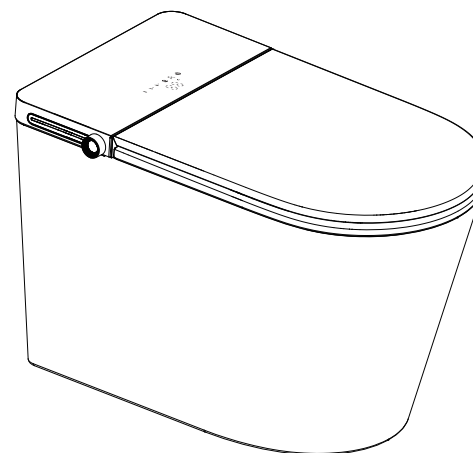
## CERTIFICATE

CHECK \_\_\_\_\_

DATE \_\_\_\_\_

# SMART TOILET

INSTRUCTIONS FOR USE AND INSTALLATION



## PRE-READING INSTRUCTIONS

1. Please read this manual carefully before installation and use;
2. The appearance of the product is subject to the actual..
3. For product functions, please refer to the configuration of the model actually purchased.
4. Please keep the instruction manual properly and take it out to read when necessary.

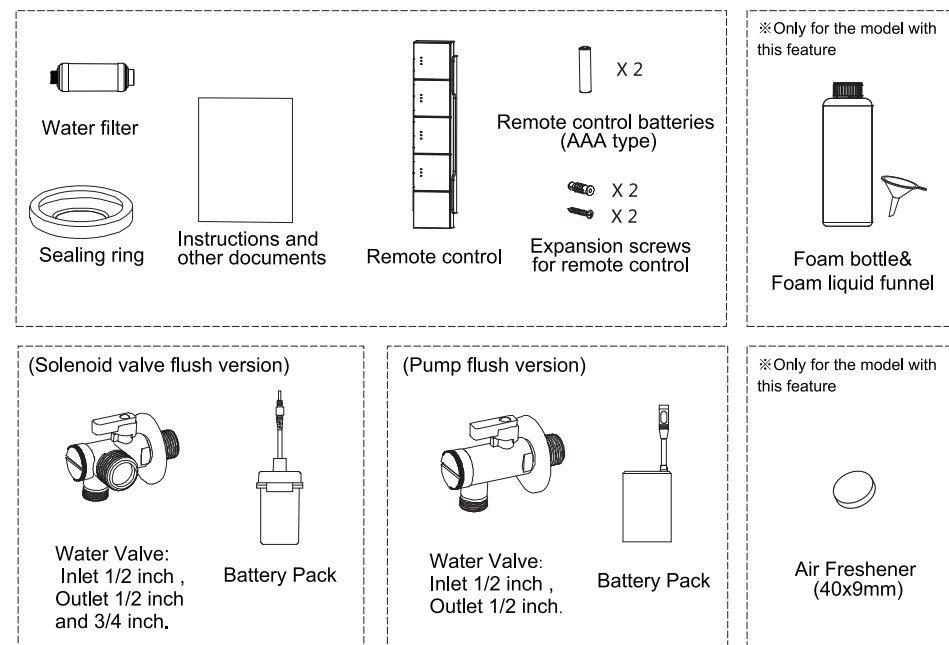
The company reserves the right to interpret this instruction manual. If there are changes to products and technical parameters without further notice, please refer to the latest version of the instruction manual.

Ver: B-CS016 2.0

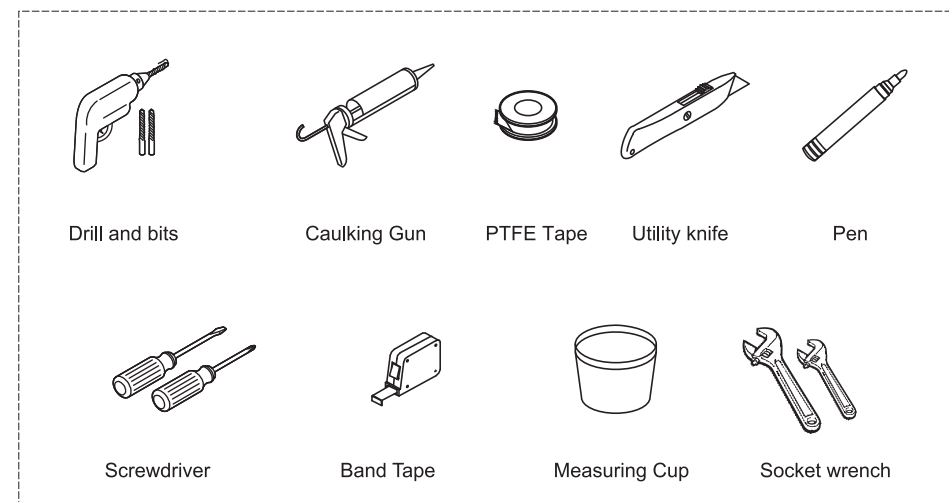
# CONTENT

|                                           |    |
|-------------------------------------------|----|
| ACCESSORIES LIST .....                    | 02 |
| TOOLS PREPARATION .....                   | 02 |
| PRODUCT INTRODUCTION .....                | 03 |
| SAFETY PRECAUTIONS .....                  | 05 |
| INSTALLATION PRECAUTIONS .....            | 08 |
| PRODUCT DIMENSION .....                   | 09 |
| INSTALLATION STEP .....                   | 10 |
| REMOTE CONTROL OPERATING .....            | 13 |
| KNOB OPERATION INSTRUCTIONS .....         | 16 |
| OTHER FUNCTIONS DESCRIPTION .....         | 17 |
| SMART TOILET VOICE CONTROL COMMANDS ..... | 18 |
| MAINTENANCE .....                         | 19 |
| TROUBLESHOOTING .....                     | 21 |
| PRODUCT SPECIFICATIONS .....              | 22 |
| WATER EFFICIENCY .....                    | 24 |
| WARRANTY CARD .....                       | 25 |

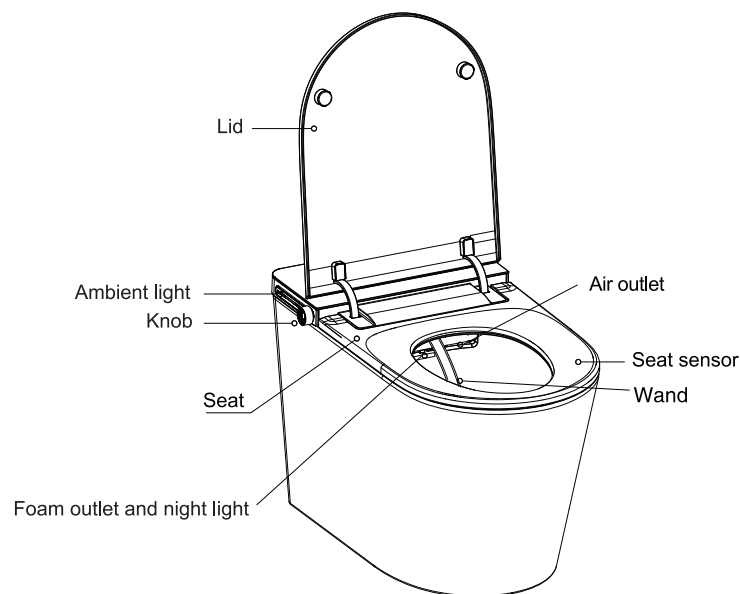
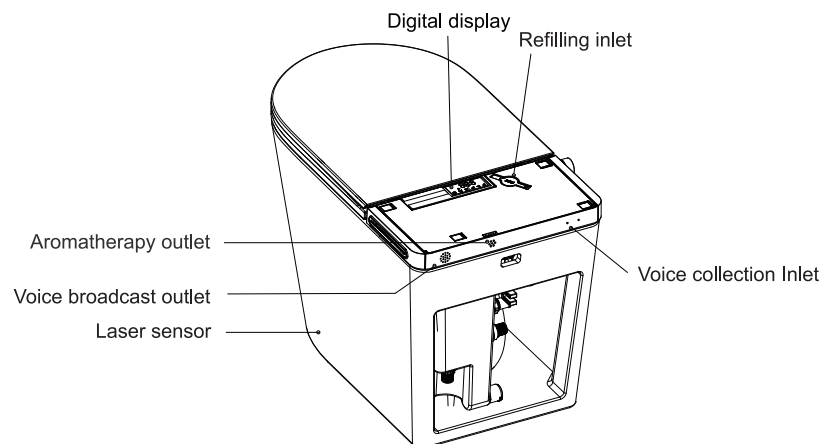
## ACCESSORIES LIST



## TOOLS PREPARATION



# PRODUCT INTRODUCTION



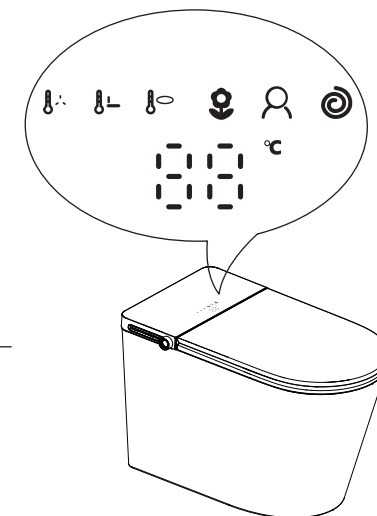
Note: Above parts are just one of the appearance for smart toilet. Different models may have slightly different appearance and functions. Please refer to the actual product.

# PRODUCT INTRODUCTION

- Air Temperature Symbol
- Water Temperature Symbol
- Seat Temperature Symbol
- Temperature Display
- Air-freshening Symbol
- Human Induction Symbol
- Flush Symbol

## Error Code Indication

- E1 Seat temperature sensor error
- E2 Seat over temperature error
- E3 Air temperature sensor failure error
- E4 Water temperature sensor error
- E5 No water flow error
- E6 Water over temperature
- E7 Communication error between main board and sub board



| Levels     | Temperature Display | Celsius degree    | Fahrenheit scale  |
|------------|---------------------|-------------------|-------------------|
| Water temp | OFF                 | -- (Ambient temp) | -- (Ambient temp) |
|            | Low                 | 33°C              | 93.2°F            |
|            | Mid                 | 37°C              | 98.6°F            |
|            | High                | 39°C              | 102.2°F           |
| Seat temp  | OFF                 | -- (Ambient temp) | -- (Ambient temp) |
|            | Low                 | 33°C              | 93.2°F            |
|            | Mid                 | 37°C              | 98.6°F            |
|            | High                | 39°C              | 102.2°F           |
| Air temp   | OFF                 | -- (Ambient temp) | -- (Ambient temp) |
|            | Low                 | 45°C              | 113°F             |
|            | Mid                 | 50°C              | 122°F             |
|            | High                | 55°C              | 131°F             |

## SAFETY PRECAUTIONS

Be sure to carefully read this "Safety Precautions" document before beginning installation.

Please comply with all safety warnings and precautions.



Warning

This symbol indicates misuse may result in death or serious injury.



Caution

This symbol indicates misuse may result in injury or physical damage.



Warning

- Do not use this product with any power supply other than the one specified. Doing so may result in heat or fire.
- When installing this product, comply with the regional codes and standards on installation work.
- Do not turn on the electricity and water supply for the product until installation work is complete.
- Before installing this product, keep the main inlet valve closed to avoid property damage caused by water leakage.



CAUTION

- Comply with all local plumbing and electrical codes. Power and water pipes should be wall mounted.
- The length of power cord is approximately 1.5 meters. install the power socket within the reach area of power cord. Socket should be higher than floor where it will not be easily wet by water.
- Inspect the smart toilet carefully to check if there is any damage.
- In winter, when the product is transported over long distances or stored for a long time, the remaining water in the product may freeze. In order to prevent damage caused by freezing, the product must be placed in a warm room for 30 minutes to allow it to defrost naturally before installation as well as water and electricity connection.

## SAFETY PRECAUTIONS



Warning



Must be obeyed

- Refrain from sitting on the seat for long periods. it may cause low-temperature burns. To prevent the following persons from getting a moderate temperature burn during use, other person should turn off the toilet seat heater.
  - ① Young children, the aged and other users unable to set the temperature appropriately themselves.
  - ② The ill, physically disabled and others who do not have freedom of movement.
  - ③ Those using any medicines that cause drowsiness (sleeping or cold medicine).- those who have been drinking heavily, anyone severely fatigued and anyone else liable to fall asleep.

- Make sure the power plug is fully plugged into the outlet. If not fully inserted, it may cause electric shock or fire. Do not connect the power supply when cleaning.

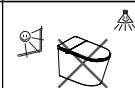


Forbidden

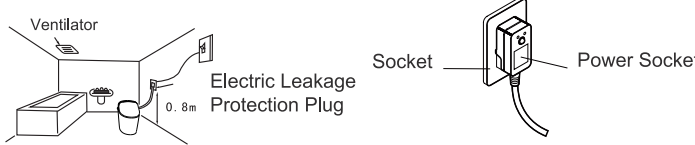
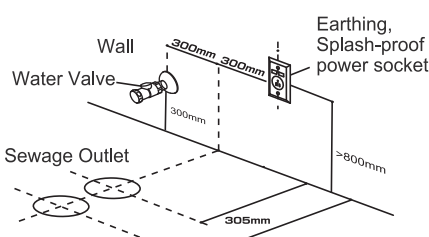
- Do not use the product if a malfunction occurs. In case of breakdown or other problem, be sure to cut off power by means such as unplugging the power plug.
 
- Do not continue to use the product if it malfunctions. In the following situations, please unplug the power plug and close the water inlet valve.
- Do not do anything that may damage the power cord, power plug. Using a damaged power cord may result in a fire, electrical shock, heat or short.
  - ① Do not strike, yank, twist, excessively bend, damage, alter, or heat the power cords.
  - ② Also, do not place anything heavy on, bind or pinch the power cords.
- Do not use other water than allowed by the laws and ordinances of the region of use. Only Use drinking water. Do not use seawater or recycled water. Doing so may cause irritation to the skin and malfunction.
- Patients with pacemakers should not use this product. Otherwise, electromagnetic interference will be generated, which may damage the function of the pacemaker and cause life-threatening consequences.
- Keep cigarettes and other open flames away from the product. Otherwise it may cause fire accidents.
 
- The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction. Do not apply strong force, mechanical shock, step on or stand on the toilet seat, toilet lid or main unit. Doing so may damage the product and cause injury or water damage.



## SAFETY PRECAUTIONS

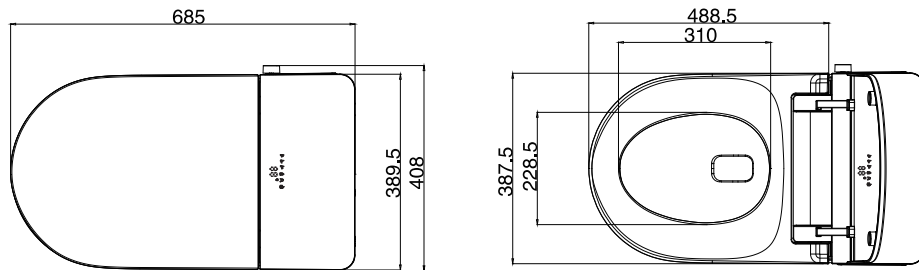
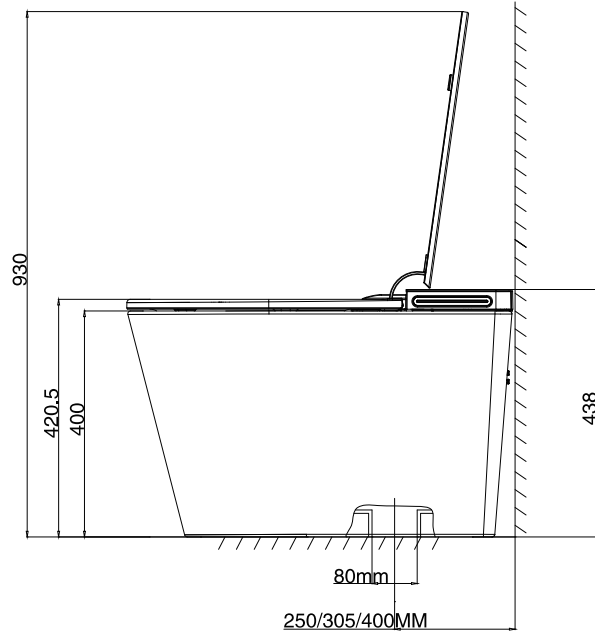
| <div> Notice</div>                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                              |                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|
| <div><br/>Forbidden</div>                                                                                                                                                                           | <div><ul style="list-style-type: none"><li>● Do not lean against the toilet lid.</li></ul></div>                                                                                                                                                                                                                                             | <div></div>   |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Do not expose to direct sunlight.(Doing so may cause changes in color, irregular heated seat temperature, remote control malfunction or the product malfunction due to the change in temperature.)</li></ul></div>                                                                              | <div></div>  |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Please do not impact the ceramic bowl to prevent damage and leakag.</li></ul></div>                                                                                                                                                                                                             |                                                                                                |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Do not fold or crush the water supply hose; do not damage by cutting with a sharp object. Doing so may cause water leaks.</li></ul></div>                                                                                                                                                       |                                                                                                |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Do not flush anything other than bodily waste and toilet paper. Also, do not flush too much toilet paper, Doing so may clog the toilet, causing waste water overflow and water damage.</li></ul></div>                                                                                          |                                                                                                |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Do not close the lid and toilet seat violently. Doing so may damage the product.</li></ul></div>                                                                                                                                                                                                |                                                                                                |
| <div><br/>Must be obeyed</div>                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● To prevent a sudden water leak, do not remove the water filter drain valve when the shut off valve is open.When installing the water filter drain valve, make sure that if is securely tightened in its proper position. Failure to securely tighten it may cause a water leak.</li></ul></div> |                                                                                                |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Never operate this product if it has a damaged cord or plug, is not working properly, has been dropped or damaged, or has been dropped in water.</li></ul></div>                                                                                                                                |                                                                                                |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● When the ambient temperature is likely to drop to 32 °F (0 °C) or lower regulate the room temperature to prevent damage to the pipes and hoses.</li></ul></div>                                                                                                                                 |                                                                                                |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Do not wipe the product body with dry cloth or toilet paper otherwise it may cause scratches on the product.</li></ul></div>                                                                                                                                                                    |                                                                                                |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Do not use it when water and electricity are not connected, otherwise the product won't unction properly and usage will be affected.</li></ul></div>                                                                                                                                            |                                                                                                |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Do not lift up this product by the toilet seat or lid.</li></ul></div>                                                                                                                                                                                                                          |                                                                                                |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Do not pour urine on the toilet body and nozzle, otherwise it may cause malfunction or cause pink or brown stains.</li></ul></div>                                                                                                                                                              | <div></div> |
|                                                                                                                                                                                                                                                                                     | <div><ul style="list-style-type: none"><li>● Do not touch the power plug during thunder storms. Doing so may cause electrical shock.</li></ul></div>                                                                                                                                                                                         | <div></div> |
| <div><ul style="list-style-type: none"><li>● When traveling or not using the product over an extended period of time, drain the water out of the main unit and the water supply hose after closing the water shutoff valve, and pull the power plug from the outlet</li></ul></div> | <div></div>                                                                                                                                                                                                                                              |                                                                                                |

## INSTALLATION PRECAUTIONS

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <ul style="list-style-type: none"> <li>● Never disassemble, repair or alter. Doing so may cause fire, electrical shock, overheating, short circuit or breakdown.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <ul style="list-style-type: none"> <li>● Do not pour water on the product and plug, otherwise it may cause fire or electric shock.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <ul style="list-style-type: none"> <li>● This is an electrical product. Do not install it anywhere water is likely to get on the product or anywhere with humidity high enough that water is likely to form on the surface of this product.<br/>When using the product in a bathroom, install a fan or ventilation port and ensure good air flow through the bathroom.</li> </ul>                                                                                                                                                                                                                                                                                                                    |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <ul style="list-style-type: none"> <li>● Please set the power socket as follows. Failure to follow the requirements may cause fire or electric shock.             <ul style="list-style-type: none"> <li>① The rated power of the socket must be higher than 2kW;</li> <li>② The socket should be installed at a place higher than 0.8m from the ground, as far away from the bathtub or shower as possible.</li> </ul> </li> </ul> <div data-bbox="1375 636 2071 780">  </div> <ul style="list-style-type: none"> <li>● Do not use loose or faulty sockets, as this may cause fire or electric shock.</li> </ul> |
| <h3>Water Supply Conditions</h3>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <p>(※Pump flush version)</p> <ol style="list-style-type: none"> <li>1. The water pressure for flushing should be 0.08MPa~0.75MPa,</li> <li>2. The water pressure for cleaning should be 0.08MPa~0.75MPa.</li> </ol> <p>(※Solenoid valve flush version)</p> <ol style="list-style-type: none"> <li>1. The water pressure for flushing should be 0.15MPa~0.75MPa,</li> <li>2. The water pressure for cleaning should be 0.15MPa~0.75MPa.</li> </ol> <p>If above conditions are not met, the corresponding functions can't be achieved normally;<br/>when other products such as faucets are used at the same time, the conditions must also be met.</p> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <h3>Installation Space Confirmation</h3>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <ul style="list-style-type: none"> <li>● Drain outlet spacing 290mm to 380mm:<br/>Recommended trap size is 305mm toilet.</li> <li>● Drain outlet spacing 280mm to 290mm:<br/>install a shiftflange to accommodate a trap size of 305mm toilet.</li> <li>● Drain outlet spacing more than 390mm:<br/>Recommended trap size is 400mm toilet.</li> </ul>                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

## PRODUCT DIMENSION

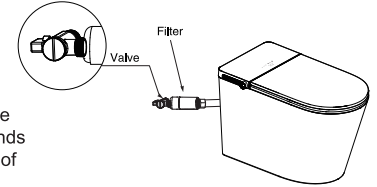
Unit: mm



## INSTALLATION STEP

### Inlet valve installation instructions

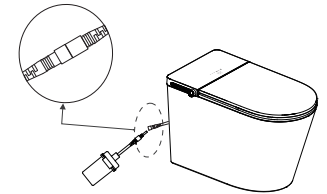
1. Connect the external filter to the valve, and ensure to put a flat washer, otherwise there will be water leakage;
2. Turn on the valve and visually check whether there is water leakage in each connection. Make sure there is no water leakage before testing the smart toilet.



Note: For the newly installed pipeline system, before connecting the Filter, Please directly drain the water from the valve for a few seconds to clean sand, dirt etc in the pipeline. Pay attention to the direction of the valve. The picture shows the direction of opening.  
(Different batches of valves may be slightly different , it is without prior notice)

### How to use the backup battery to flush during a power outage

1. Find the backup battery pack in the installation box.
2. Retrieve the battery connection wire from behind the toilet.
3. Connect the ends of both wires together.
4. Place the connected battery pack and wires back behind the toilet to complete the battery connection installation.



### Remote Control Installation

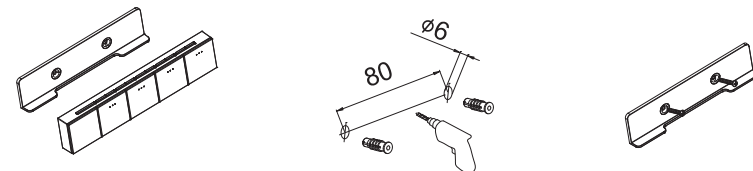
#### Method 1

(Apply for smooth tiles, glass and smooth wall).

1. Choose proper installation location (Not easy to get wet , easy to takeout or operate).
2. Clean the dust, oil stains, water droplets etc. on the installation wall.
3. Peel off the adhesive tape on the back of the remote control bracket, align the position, and press evenly for 1-2 minutes to make it stick tightly, Place the remote control after 12 hours from installation.

#### Method 2

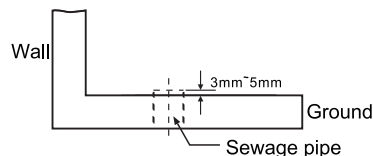
1. Choose proper installation location .
2. Fix the bracket on the wall by using the screws and plugs provided.
3. Place the remote control on the bracket.



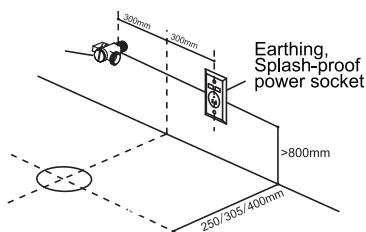
## INSTALLATION STEP

### A-Install smart toilet

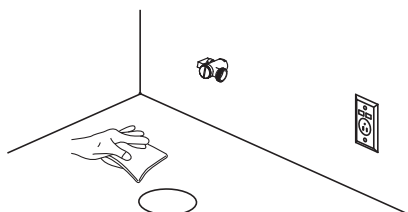
1. Cut off the sewage pipe which is higher than the ground.  
Keep the sewage pipe approximately 3-5mm higher than the ground.



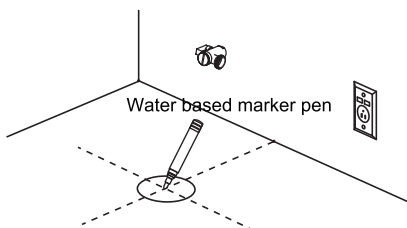
2. Disassemble the old water valve and install the new valve we provided. Before disassembling the old valve, turn off the water supply situation.



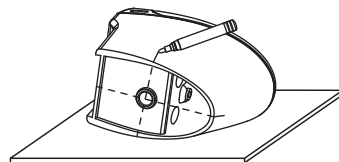
3. Clean and dry the floor. The cleanliness and dryness of the floor will affect the firmness of the product installation.



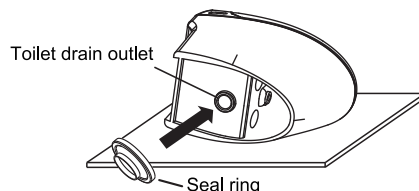
4. Use a mark pen to draw a cross mark on the center line of the floor sewage outlet.



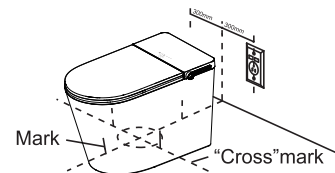
5. Draw lines on the left, right and front of the toilet surface, corresponding to the center of the sewage outlet. The smart toilet is lay on a foamboard.



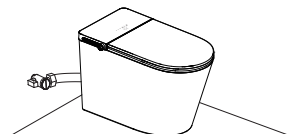
6. Install the flange ring on the drain outlet of toilet. Please note the installation direction of the



7. Lift up the toilet and place it on the ground so that the two marks coincide. Then, press the toilet downwards to make the seal ring fully sealed.  
Do not move the toilet or shake it left or right after installation, otherwise the sealing may be damaged, resulting in water leakage.



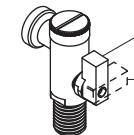
8. Connect the water inlet.  
※ The water inlet pipe nut has a built-in sealing gasket. Be sure to install a gasket, otherwise water leakage will occur.



## INSTALLATION STEP

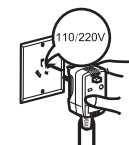
### B - Check the inlet valve.

1. Turn on the inlet valve to the maximum as shown in the figure.
2. Confirm that there is no water leakage at each connection.  
If there is any water leakage, please re-tighten the valve or install it again.



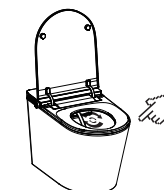
### C - Connect the power supply.

1. Connect the smart toilet to an AC 110 volt or AC 220 volt power supply.
2. The smart toilet will start self-check after powering on, and the self-check ends with a long beep.



### D - Check the toilet flushing.

1. Press the flush button to start flushing.
2. At the first flush, the siphon cannot be fully formed due to the lack of water in the main pipe, so it is necessary to flush several times at the first use.  
\*If flushing is weak or there is no siphon, please check whether the inlet hose is blocked,

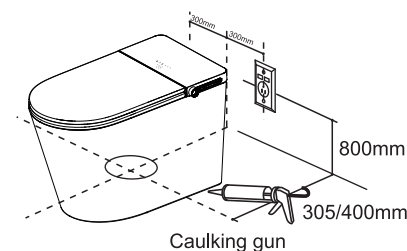


### E - Check whether there is water leakage.

Check there is no water leakage between the toilet and the floor.

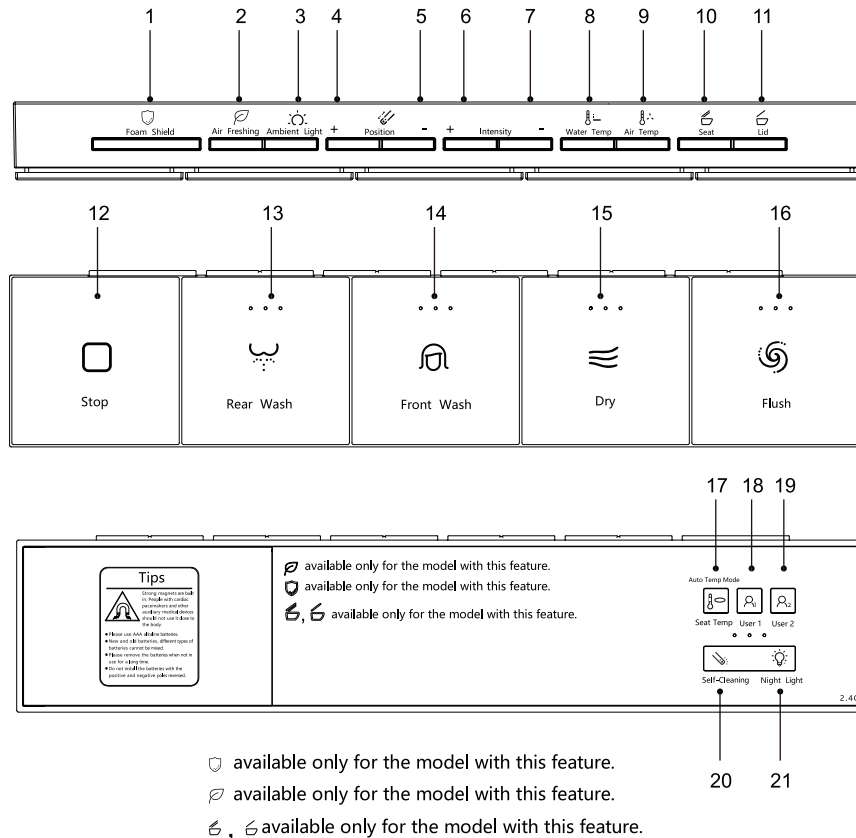
### F - Fix the smart toilet

1. After function testing, fill uneven parts on the floor with filler to prevent the toilet from shaking.
2. Clean the contact surface between the toilet and the ground, keep the contact surface dry.
3. Use a caulking gun to apply a circle of silicon sealant along the bottom of the toilet.  
※ After applying the silicon sealant, use the smart toilet after 48 hours;  
※ Adjust the position of the smart toilet gently and in small increments do not adjust it too much at one time.



1. Please refer to the actual configurations and functions of the product.
2. Press function buttons on the toilet and remote to check whether the product functions are normal.

## REMOTE CONTROL OPERATING



NOTICE:

Only when the user is seated and the buzzer beeps can the functions of front/rearwashing and drying be activated.

Please sit backward on the seat for correct washing position and to avoid splashing.

The nozzle will continue to spray for 1-2 seconds after user stands up during washing.

so please press "Stop" button before standing up.

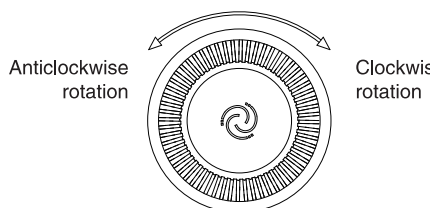
## REMOTE CONTROL OPERATING

| FUNCTION |                                                                                                   | FUNCTION DESCRIPTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|----------|---------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|          | Remote code matching                                                                              | Power off the toilet and then long press the "Rear Wash" and "Foam Shield" button at the same time until the indication light of remote control flashes, and then Power on the toilet within 10 seconds. The toilet will make a long beep, indicating the code pairing is successful.                                                                                                                                                                                                                                                        |
| 1        |  Foam Shield   | If no function is in operation, short press the "Foam Shield" button to start the foaming function.<br>(※Only for the model with this feature.)                                                                                                                                                                                                                                                                                                                                                                                              |
| 2        |  Air Freshing  | When seated, Air Freshing function will automatically start.<br>Short press "Air Freshing" button to start or close the air freshing function.<br>(※Only for the model with this feature.)                                                                                                                                                                                                                                                                                                                                                   |
| 3        |  Ambient Light | 1 - Short press the "Ambient Light" button to switch on/off the ambient light.<br>2 - Long press the "Ambient Light" button to enable/disable the automatic ambient light mode.                                                                                                                                                                                                                                                                                                                                                              |
| 4/5      | +  Position -  | During washing mode, short press the "+" key, to move forward;<br>short press the "-" key, to move backward. (There are 5 positions for adjustment).                                                                                                                                                                                                                                                                                                                                                                                         |
| 6/7      | +  Intensity - | During washing mode, short press the "+" key to increase the washing intensity;<br>short press the "-" key to decrease the washing intensity.<br>(There are 3 levels for adjustment).                                                                                                                                                                                                                                                                                                                                                        |
| 8        |  Water Temp    | During washing or Manual-temperature mode, Short press the "Water temp" button to select the temperature level from OFF / Low / Mid / High level.                                                                                                                                                                                                                                                                                                                                                                                            |
| 9        |  Air Temp      | During drying or Manual-temperature mode, Short press the "Air temp" button to select the temperature level from OFF / Low / Mid / High level.                                                                                                                                                                                                                                                                                                                                                                                               |
| 10       |  Seat          | While not seated, short press the "Seat" button to open / close the seat.<br>(※Only for the model with this feature)                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 11       |  Lid          | While not seated, short press the "Lid" button to open / close the Lid.<br>(※Only for the model with this feature)                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 12       |  Stop        | If any function is in operation, short press the "Stop/Flush" button to stop the current function.<br>(Except open the cover/seat and flushing).                                                                                                                                                                                                                                                                                                                                                                                             |
| 13       |  Rear Wash   | 1 - Please seat before starting washing.<br>2 - Short press "Rear Wash" button to start the rear washing function.<br>3 - Short press again to turn on/off the reciprocating movement of the boom.                                                                                                                                                                                                                                                                                                                                           |
| 14       |  Front Wash  | 1 - Please seat before starting washing.<br>2 - Short press "Front Wash" button to start the front washing function.<br>3 - Short press again to turn on/off the reciprocating movement of the boom.<br>4 - Long press "Front Wash" button to start Kid mode (Under Kid mode, washing intensity is fixed at the 1st levels and not adjustable, Washing position is fixed at the furthest position and not adjustable. Air temperature is fixed at the Low Level and not adjustable. Water temp are available for OFF / Low / Mid level only. |

## REMOTE CONTROL OPERATING

|         |                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------|-------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 15      | <br>Dry                    | <p>1 - While seated, short press the "Drying" button to start the drying function.</p> <p>2 - During drying, short press "Drying" button to select the level of air speed from the first / second / third / fourth / fifth level; (※Only for models with super drying feature)</p> <p>3 - During seating, long press "Drying" button to start the fifth air speed drying. (※Only for models with super drying feature)</p>                                                                                                                                                                                                  |
| 16      | <br>Flush                  | If no function is in operation, short press the "Stop/Flush" button to start the flushing function.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 17      | Auto Temp<br><br>Seat Temp | <p>1 - During seating or Manual-temperature mode, Short press the "Seat temp" button to select the temperature level from OFF / Low / Mid / High level.</p> <p>2 - Long press the "Auto Temp" button to turn on/off the Auto-temperature.</p> <p>Auto-temp: Water temperature, air temperature, and seat temperature are automatically adjusted according to the ambient temperature.</p> <p>(While seat, it is available to adjust the temperature grades of functions, it return to Auto Temp mode when function stop. While not seat, temperature is not adjustable.)</p>                                                |
| 18 / 19 | <br>User 1 User 2          | <p>1-Long press the "User 1"/"User 2" button to memorize the current water temperature, air temperature, seat temperature, etc.</p> <p>2- Short press the "User 1"/"User 2" button, to use the memorized setting.</p>                                                                                                                                                                                                                                                                                                                                                                                                       |
| 20      | <br>Self-Cleaning          | <p>1 - While not seated, short press "Self-Cleaning" to start automatic cleaning of the wand and nozzle.</p> <p>2 - Short press again to start/close the reciprocating movement wand.</p> <p>3 - Long press "Self-Cleaning" button to start/close the automatic UV sterilization; Under automatic UV sterilization mode, the UV sterilization is automatically turned on when the lid is closed, and it will automatically end after about 2 minutes or when other functions are operated or human body is sensed.</p> <p>4 - During washing mode, short press "Self-Cleaning" button to switch on/off massage washing.</p> |
| 21      | <br>Night Light          | Short press the "Night Light" button to turn on/off the night light.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

## KNOB OPERATION INSTRUCTIONS

| Knob definition                                                                     | Knob function | <p>Push the knob</p>  <p>Anticlockwise rotation</p> <p>Clockwise rotation</p>                                                         |
|-------------------------------------------------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                     |               |                                                                                                                                                                                                                          |
|  |               | While seated, short counterclockwise rotate to start rear washing function.                                                                                                                                              |
|  |               | While seated, short clockwise rotate to start front washing function.                                                                                                                                                    |
|  |               | <p>If any function is in operation, short press to stop the current function.</p> <p>If seated state, long press to start the drying function.</p> <p>If no function is in operation, short press the knob to flush.</p> |

## OTHER FUNCTIONS DESCRIPTION

| FUNCTION                         | FUNCTION DESCRIPTION                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Foot touching button             | ※Only for the model with this feature.<br>If not seated, short touch the foot switch to to start the flushing function.                                                                                                                                                                                                                                                                                                                                     |
|                                  | (※Only for the model with this feature.)<br>While lid is close , short touch the foot sensor to open the lid.<br>While lid is open and seat is close , short touch the foot sensor to open the seat.<br>While lid and seat are open, if seat opening time is less than 6 seconds , short touch the foot sensor to close the seat, if seat opening time is more than 6 seconds, short touch the foot sensor to close the lid and seat then perform flushing. |
| Wet The Toilet Bowl After Seated | Seating for 2 seconds,once seated again, the upper water nozzle flushes automatically to pre -wet the inner surface of the toilet bowl.                                                                                                                                                                                                                                                                                                                     |
| Flushing After Leaving seat      | (※Only for the model with this feature.)<br>Close the lid and flush after leaving the seat for 10 seconds.<br>(Perform half flush if seating time less than 2 minutes, perform full flush if seating time more than 2 minutes.)                                                                                                                                                                                                                             |
|                                  | (※Only for the model with this feature.)<br>Perform flushing after leaving the seat for 5 seconds.<br>(Perform half flush if seating time less than 2 minutes, perform full flush if seating time more than 2 minutes)                                                                                                                                                                                                                                      |
| Automatic Deodorization Function | Once human seated, it automatically starts the chemical catalyst deodorization device.                                                                                                                                                                                                                                                                                                                                                                      |
| Automatic Open Lid               | (※Only for the model with this feature.)<br>When approaching the toilet , it opens the lid automatically.<br>when no people approaching more than 2 minutes, it closes the lid automatically.<br>(If seat is opened more than 6s , it closes the lid and flushing.)                                                                                                                                                                                         |
| No-power Flush                   | In the state of power outage, shore press the knob to start the flushing function.                                                                                                                                                                                                                                                                                                                                                                          |
| Air-freshing                     | When seated,Air-freshing function will automatically start.                                                                                                                                                                                                                                                                                                                                                                                                 |

## SMART TOILET VOICE CONTROL COMMANDS

(※Only for the model with this feature.)

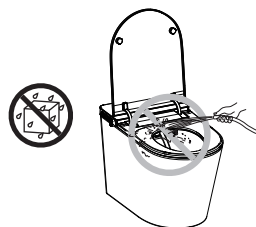
| FUNCTION          | COMMAND                     | REPLYING BY TOILET |
|-------------------|-----------------------------|--------------------|
| Wakeup word       | Hi Mate                     | Hi,I am here!      |
| Lid               | Open the lid                | OK                 |
|                   | Close the lid               | OK                 |
| Seat              | Open the seat               | OK                 |
|                   | Close the seat              | OK                 |
| Wash              | Rear wash                   | OK                 |
|                   | Female wash                 | OK                 |
| Drying            | Start drying                | OK                 |
|                   | Stop drying                 | OK                 |
|                   | Start drying                | OK                 |
| Stop              | Stop                        | OK                 |
| Spray             | Wand forward                | OK                 |
|                   | Wand backward               | OK                 |
| Flush             | Flush                       | OK                 |
| Water Temp        | Increase Water Temperature  | OK                 |
|                   | Decrease Water Temperature  | OK                 |
| Seat Temp         | Increase Seat Temperature   | OK                 |
|                   | Decrease Seat Temperature   | OK                 |
| Massage           | Start Wand Massage          | OK                 |
|                   | Stop Wand Massage           | OK                 |
| Air Temp          | Increase Drying Temperature | OK                 |
|                   | Decrease Drying Temperature | OK                 |
| Water Pressure    | Increase Water Pressure     | OK                 |
|                   | Decrease Water Pressure     | OK                 |
| Light             | Turn on the Night Light     | OK                 |
|                   | Turn on the Ambient Light   | OK                 |
|                   | Turn off the Night Light    | OK                 |
|                   | Turn off the Ambient Light  | OK                 |
| ECO               | Turn on Power save mode     | OK                 |
|                   | Turn off Power save mode    | OK                 |
| Speaker on/off    | Enable Speaker              | OK                 |
|                   | Disable Speaker             | OK                 |
| Volume adjustment | turn volume up              | OK                 |
|                   | turn volume down            | OK                 |
| Bubble            | Start Bubbling              | OK                 |

Automatically exit voice control if no more commands for 15 seconds;  
The smart toilet announces " I am off! Goodbye " and then exits voice control mode.



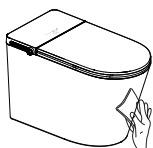
## MAINTENANCE

1. Do not add water or detergent to the electrical part of the smart toilet or inside of the remote control. Do not get the electrical parts and power plug wet with water or detergent. Otherwise there may be a risk of electric shock and fire.

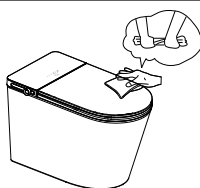


2. Please wipe with a soft cloth soaked in a diluted, neutral kitchen detergent. Then, wipe it with a soft cloth soaked in water so that no detergent remains.

※ Do not use inappropriate cleaning agents, such as: toilet cleaners, bleach, alcohol, deodorizing powder, gasoline etc.



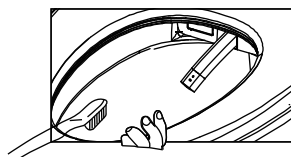
3. Please wipe the product with a soft, damp cloth. If the dirt is not removed in time, it will become difficult to clean. Please wipe with water frequently. In addition, wiping with water can prevent the generation of static electricity, which will absorb dust and make the product black and dirty.



### Nozzle cleaning and maintenance methods

● Self-cleaning: Short press "Self-Cleaning" to start automatic cleaning of the wand and nozzle.

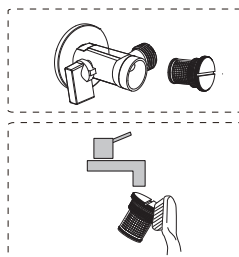
※ If the nozzle is dirty, clean it with a toothbrush. Do not use too much force when brushing the nozzle, otherwise it will damage the nozzle.



### Filter maintenance

If poor spray performance occurs under normal conditions:

1. Turn off power and the angle valve.
2. Unscrew angle valve nut.
3. Remove filter net.
4. Clean out the filter net under running water using a toothbrush.
5. Reinstall filter net and angle valve nut.
6. Turn on the angle valve and connect the power.



## MAINTENANCE

### Foam liquid adding :

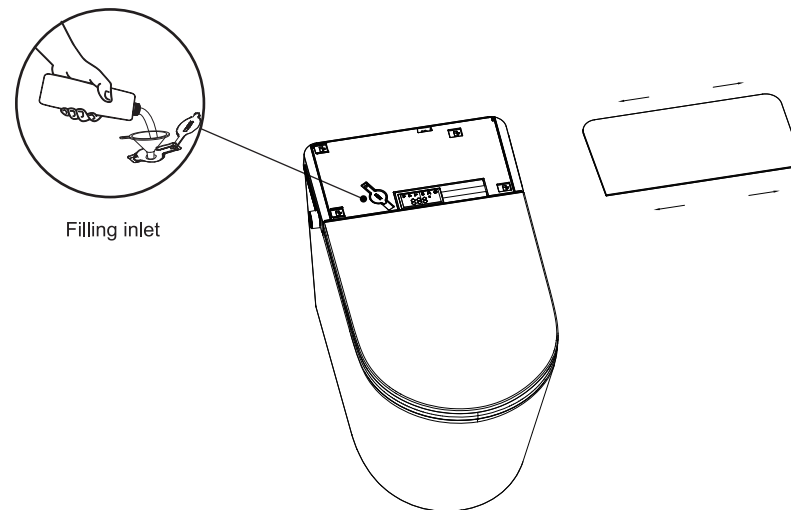
1. open the rubber cap of the liquid filling port.
2. Put the funnel into the filling port, hold it, and slowly pour the foam liquid into the funnel with the other hand. (The liquid volume is less than 450 ml, Do not quickly pour the foam liquid into the funnel to avoid the foam liquid overflowing)
3. Cover the rubber cap, Push the panel back to its original position.

※ Note: The foaming effect will not ideal in the first few uses. Because the pipe is empty inside.

### Replace the air freshener :

(※ Only for the model with this feature.)

1. Press the air freshening box with your finger, the air freshening box pops out and remove the old piece;
2. Place the new piece with a diameter less than 20mm into the air freshening box;
3. Push the air freshening box into the decorative cover



## TROUBLESHOOTING

Please refer to the table below for the solutions of problems which might occur in using this product. If the problem still exists after trying the solutions below, please contact our customer service center for further help.

| Problems                                | Possible Causes                                                 | Solutions                                                                   |
|-----------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------------------|
| Product doesn't power on                | Loose connction of power socket.                                | Check power socket.                                                         |
|                                         | Product has been turned off.                                    | Please try long-press of "Stop" button on remote control to turn on the     |
| Washing function doesn't work properly. | Seat sensor can't detect people seating.                        | Please adjust the seating position.                                         |
|                                         | Water mains failure.                                            | Please wait until water mains restored.                                     |
|                                         | Water inlet valve on the wall is turned off.                    | Turn on the valve.                                                          |
|                                         | Filter is blocked.                                              | Please clean the filter or replace it.                                      |
|                                         | Water supply pipe is trapped.                                   | Reconnect the pipe.                                                         |
| Washing pressure is low.                | Filter is partially blocked.                                    | Please clean the filter or replace it.                                      |
|                                         | Washing pressure is set to a low level.                         | Please increase the washing pressure from remote control.                   |
| Washing suddenly stops.                 | Washing period has timed out.                                   | Restart the washing function.                                               |
|                                         | Seat sensor can't detect people seating.                        | Please adjust the seating position, and restart the washing function.       |
| Drying Temp is low.                     | Drying temperature is set to a low level.                       | Increase the drying temperature level from remote control.                  |
| Drying suddenly stops.                  | Seat sensor can't detect people seating.                        | Please adjust the seating position, and restart the drying function.        |
|                                         | Drying period has timed out.                                    | Restart the drying function                                                 |
| Seat Temp is low.                       | Seat temperature is set to a low level.                         | Increase the Seat temperature level from remote control.                    |
|                                         | Product is just being turned on.                                | Please give some time for temperature rise.                                 |
|                                         | Ambient temperature is too high when Auto-Temp mode is enabled. | Disable Auto-Temp mode and re-adjust temperature level.                     |
| Remote control doesn't work.            | Battery is low.                                                 | Change batteries.                                                           |
|                                         | Batteries are installed wrongly.                                | Reinstall the batteries according to the mark.                              |
| Flush is not working properly.          | Filter is blocked.                                              | Clean the filter.                                                           |
|                                         | Water supply pipe problem.                                      | Check the water supply pipe.                                                |
|                                         | The gap time between two flushes is less than 30 seconds.       | make sure of more than 30 seconds gap time between two consecutive flushes. |
|                                         | Drain is blocked.                                               | Unblock the drain.                                                          |

## PRODUCT SPECIFICATIONS

|                 |                          |                                                                                                     |
|-----------------|--------------------------|-----------------------------------------------------------------------------------------------------|
| Main Unit       | Rated voltage            | 110V~/60Hz or 220V~/50Hz                                                                            |
|                 | Rated power              | 1150W / 1050W                                                                                       |
|                 | Water proof              | IPX4                                                                                                |
|                 | Power cord length        | About 1.5m                                                                                          |
| Toilet          | Flush volume             | 5.0L                                                                                                |
|                 | Flushing mode            | Siphonic jet                                                                                        |
|                 | Rough-in                 | 12 inches (305mm)                                                                                   |
|                 | Outlet outside diameter  | ≤ 3.1 inches (≤ 80mm)                                                                               |
|                 | Drainage method          | S-trap                                                                                              |
|                 | Water pressure range     | 0.08MPa~0.75MPa(Pump flush version)<br>0.15MPa~0.75MPa(Solenoid valve flush version)                |
| Cleaning device | Heating mode             | Instant                                                                                             |
|                 | Heating power            | 120V/1600W                                                                                          |
|                 | Water temperature        | 4-level adjustment                                                                                  |
|                 | Water pressure           | 3-level adjustment                                                                                  |
|                 | Cleaning mode            | Rear washing/Oscillating washing,<br>Front washing/Oscillating washing                              |
|                 | Nozzle position          | 5-level adjustment                                                                                  |
|                 | Water pressure protector | Pressure maintaining device, Automatic pressure relief device                                       |
|                 | Anti-fouling device      | Automatic nozzle cleaning, Anti-backflow device, Anti-syphon device, Filter device                  |
|                 | Safety device            | Thermal fuse, Ground protection, Thermostat, Water temperature sensor, Over temperature protection. |
| Deodorization   | Deodorization method     | Photocatalyst-free                                                                                  |
| Drying device   | Warm air temperature     | 4-level adjustment                                                                                  |
|                 | Heating power            | 230W                                                                                                |
|                 | Safety device            | Thermal fuse, Thermostat, Wind temperature sensor                                                   |



## PRODUCT SPECIFICATIONS

|                    |                               |                                                                                             |
|--------------------|-------------------------------|---------------------------------------------------------------------------------------------|
| Heated seat        | Surface temperature           | 4-level adjustment                                                                          |
|                    | Heating power                 | 50W                                                                                         |
|                    | Burn protection               | After 10 minutes of use, the seat temperature will automatically drop slowly to a low level |
|                    | Safety device                 | Seat sensor, Temperature sensor, Thermostat, Thermal fuse                                   |
| Caring device      | Night light assembly          | Always on, Always off                                                                       |
|                    | User ID setting               | To avoid interference when used by multiple users                                           |
|                    | Automatic flushing            | Automatic flushing after use                                                                |
|                    | Foam Shield function          | Splash-proof and odor-proof can be realized                                                 |
|                    | Foot sensor open lid          | Foot sensor open lid/seat can be realized                                                   |
|                    | Foot sensor flushing function | Foot sensor flushing                                                                        |
|                    | Auto-open lid function        | Auto-open lid function can be realized                                                      |
| Antibacterial site |                               | Seat, Nozzle                                                                                |

Rated power: Under the condition of ambient temperature 23°C / 73°F, water static pressure 0.18MPa±0.02MPa, water temperature 15°C / 59°F, power toilet on, set water pressure, seat temperature, water temperature to the highest level in turn and perform one rear washing cycle.

## WATER EFFICIENCY

The energy and water efficiency levels of smart toilets are divided into three levels, the 3rd level is the lowest energy and water efficiency. The unit cycle energy consumption, average washing water consumption and average flushing water consumption of each level should comply with the provisions of Table 1.

Table 1 Smart toilet energy efficiency and water efficiency level indicators

| Smart toilet energy efficiency and water efficiency levels                                                                                                                                   |                                         |                               | Level 1 | Level 2 | Level 3 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|-------------------------------|---------|---------|---------|
| Energy efficiency level index                                                                                                                                                                | Energy consumption per cycle/(kw.h)     | With seat heating function    | ≤0.030  | ≤0.040  | ≤0.060  |
|                                                                                                                                                                                              |                                         | Without seat heating function | ≤0.010  | ≤0.020  | ≤0.030  |
| Water efficiency level index                                                                                                                                                                 | Average water consumption for washing/L |                               | ≤0.30   | ≤0.50   | ≤0.70   |
| Note : For each water efficiency level, the average half-flush water consumption of a dual-flush toilet shall not be more than 70% of the maximum water consumption limit for full flushing. |                                         |                               |         |         |         |
| The energy efficiency and water efficiency level of this product is Level 2.                                                                                                                 |                                         |                               |         |         |         |

## WARRANTY CARD

### Installation receipt

|                 |                             |
|-----------------|-----------------------------|
|                 |                             |
| Warranty object | Complete machine            |
| Product model   |                             |
| Warranty period | (from the date of purchase) |
| Purchase date   |                             |
| Install date    |                             |
| Invoice number  |                             |
| User name       |                             |
| Contact number  |                             |
| User address    |                             |
|                 |                             |

(This joint factory stub)

### Installation receipt

|                 |                             |
|-----------------|-----------------------------|
|                 |                             |
| Warranty object | Complete machine            |
| Product model   |                             |
| Warranty period | (from the date of purchase) |
| Purchase date   |                             |
| Install date    |                             |
| Invoice number  |                             |
| User name       |                             |
| Contact number  |                             |
| User address    |                             |
|                 |                             |

(this joint store stub)

## WARRANTY CARD

|                 |                             |
|-----------------|-----------------------------|
|                 |                             |
| Warranty object | Complete machine            |
| Product model   |                             |
| Warranty period | (from the date of purchase) |
| Purchase date   |                             |
| Install date    |                             |
| Invoice number  |                             |
| Store name      |                             |
| Contact number  |                             |
| Store address   |                             |
|                 |                             |

(This link is saved by the user)

Respected user:

During the warranty period specified in this warranty card, when the smart toilet (hereinafter referred to as the product) fails, the user can take this card and a valid invoice to the dealer of the product you purchased for repair or request on-site repair service.

1. From the date of purchase, the user can use this card and valid invoice for free maintenance for faults caused by correct use within the warranty period.

2. Even within the warranty period, if it is one of the following (1)~(5), the repair fee (material fee and labor fee) shall be charged as appropriate:

(1) The situation where the matching warranty card and purchase valid invoice cannot be presented.

(2) Failures caused by failure to follow the usage and precautions given in the instruction manual.

(3) Failure and damage caused by self-disassembly, repair and modification.

(4) Failure and damage caused by external reasons such as force majeure.

(5) Damage caused by transportation, unloading, extrusion, etc.

3. The scope of responsibility of this warranty card is limited to the maintenance of the product, and does not assume any other responsibility. If the products beyond the warranty period need to be repaired and guaranteed, the door-to-door fee, labor fee and material fee will be charged as appropriate. If there is any unclear place, please consult the local dealer.

4. This warranty card will not be replaced if it is lost, please keep it properly.